



University Executive Board

4th April 2023

CCTV Report

Purpose: To provide UEB with the annual CCTV report

Author: Rob Bonham, Pro Vice Chancellor (Finance and Resources)

Action required from the Committee

The paper is for information purposes.

Summary

The University operates a substantial number of CCTV cameras across the various campuses.

The operators of this system are trained to use it responsibly and comply with the best standards and codes of conduct applicable to the capturing and recording of images. Every year there is an audit performed to ensure that the University continues to maintain these exemplary standards. Part of this process is to produce an annual report of the usage of the CCTV system and to publish this on the University's website.

It should also be noted that all the CCTV operators are Security Industry Authority (SIA) licenced and the University adheres to the relevant British Standard – and, to our current knowledge, Worcester is the only successful University to obtain this accreditation.

The report contained on pages 3 – 9 is the annual report for the year ending March 2023.



CLOSED CIRCUIT TELEVISION

Report

April 2022 – March 2023



INTRODUCTION

Description of the scheme

The University of Worcester CCTV system consists of 322 cameras that are installed at strategically positioned locations in the following areas:

- St Johns Campus
- City Campus – including Jenny Lind Building and Art House
- Severn Campus – including University Arena, Elizabeth Cason Building, Riverside Building and The Elizabeth Garrett Anderson Building.
- Lakeside Campus

The system is monitored by trained and dedicated University Control Room Operators.

System Operation

Dedicated staff who have obtained the CCTV Public Space licence, in accordance with the Private Security Industry Act 2001, monitor the system. The system is operated and managed in accordance with current legislation and detailed CCTV Codes of Practice and Operational Procedures Manual.

Ownership

The scheme is owned by the University of Worcester who are responsible for the management, administration, and security of the system. The owners manage the system and ensure the protection of individuals and the public by complying with the Codes of Practice. [CCTV_policy.pdf \(worc.ac.uk\)](http://worc.ac.uk/cctv_policy.pdf)

Purpose of the System

- To help reduce the fear of crime.
- To help deter crime, detect crime and prevent crime.
- To deter and detect anti-social behaviour.
- Providing assistance and reassurance to the public in emergency situations.
- Providing high quality evidence which may assist in the detection of crime and the apprehension and prosecution of offenders.
- Providing assistance with issues relating to public safety and health.
- To assist in the apprehension and identification of offenders.
- To enhance community safety.
- To assist the Local Authority in its enforcement and regulatory functions.
- For the maintenance of Public Order.

REPORT CONTENT

In order to comply with the recommendations contained in the Information Commissioners CCTV Code of Practice published in October 2014 and Surveillance Camera Codes of Practice, the University of Worcester will produce an annual report, which will be publicly available on the University website.

As the University Community Forum meets quarterly, a shortened version of this report has been produced to share with colleagues at the meeting. This will enable feedback prior to the annual report.

For the purpose of best practice, this report will include the following information:

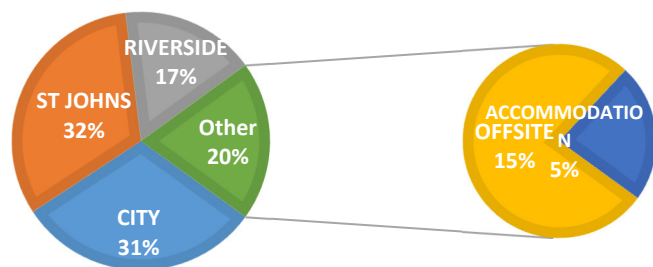
1. The number of incidents recorded by the scheme which are not necessarily student perpetrators.
2. Types of crime in the area covered by the scheme and:
3. An assessment of the scheme's impact on its objectives, including:
 - Types of crime
 - The number of reviews of footage by Law Enforcement, authorised agencies, or University staff
 - Key locations of activity
 - The number of incidents for the previous 11 months

The statistics for this reporting period are as follows:

Key Locations of Activity

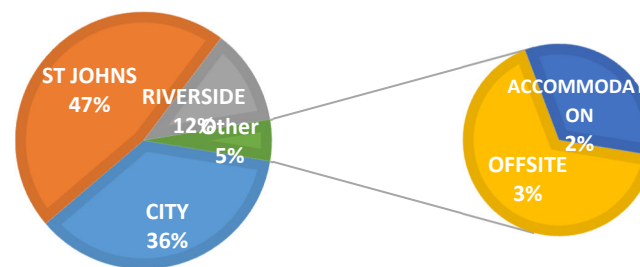
SITE 21/22

■ CITY ■ ST JOHNS ■ RIVERSIDE ■ OFFSITE ■ ACCOMMODATION

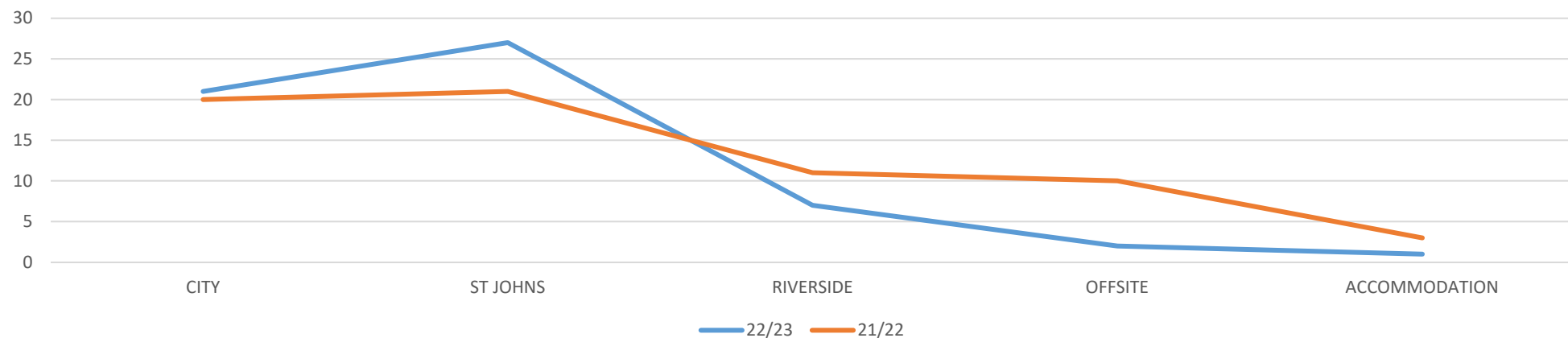


SITE 22/23

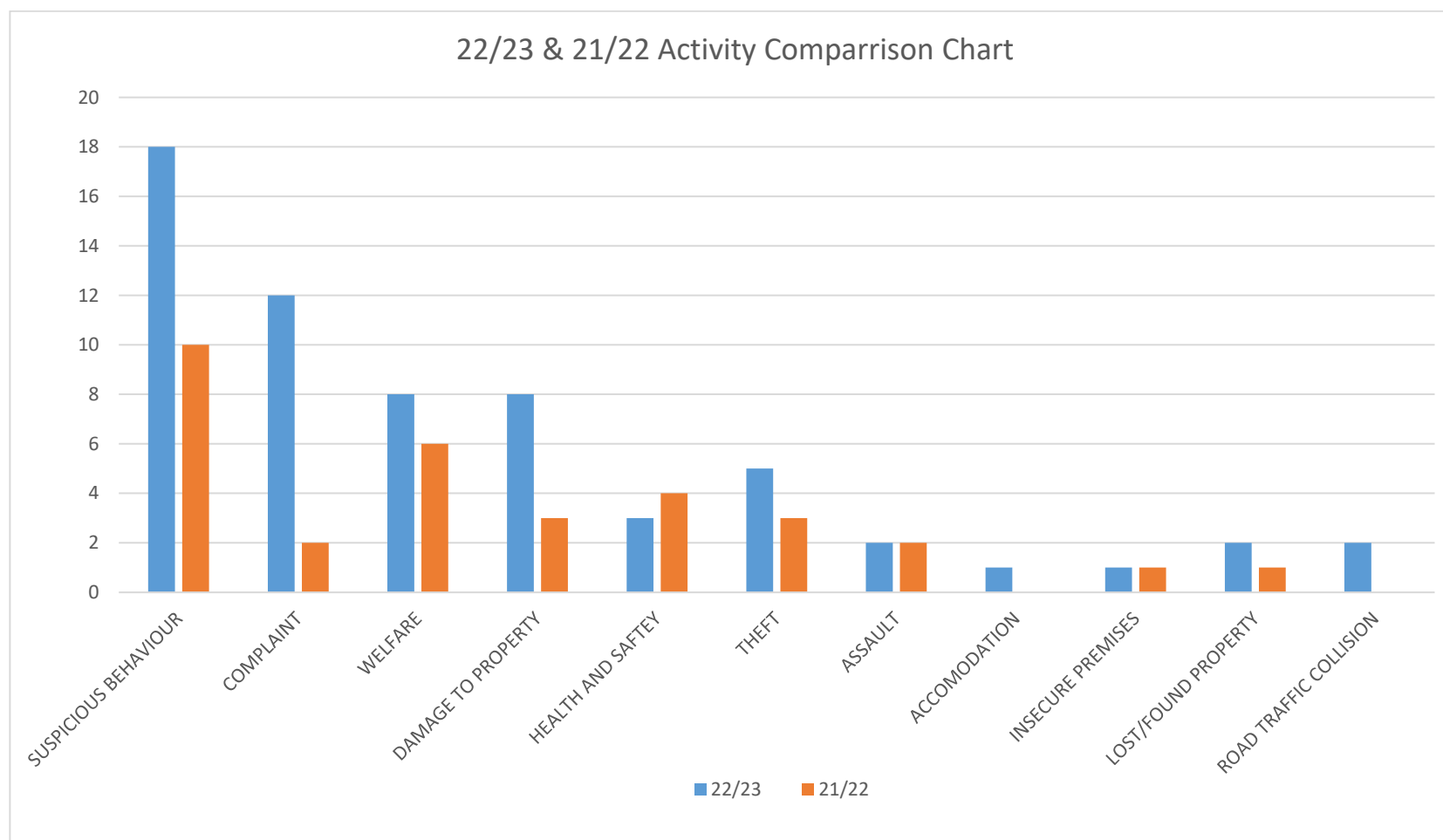
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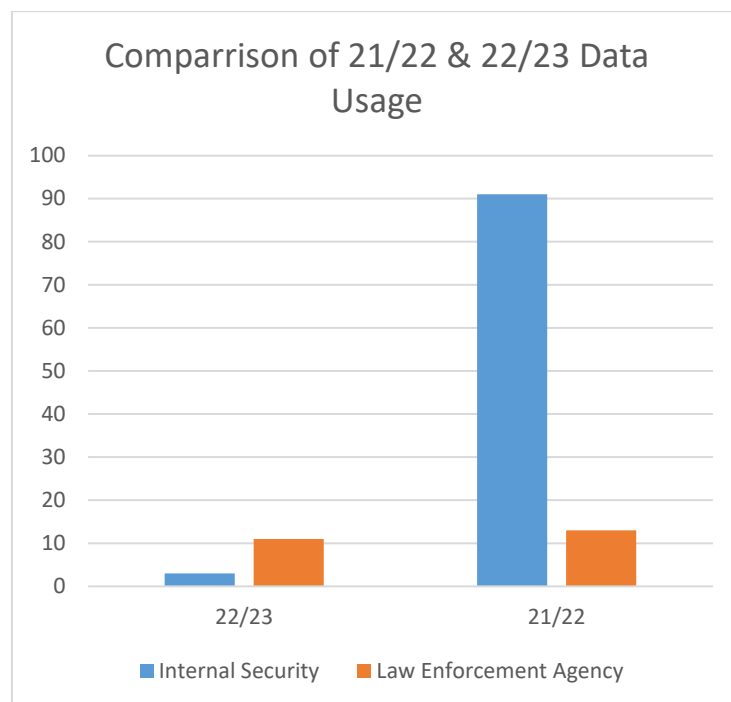
Comparison of Site Data



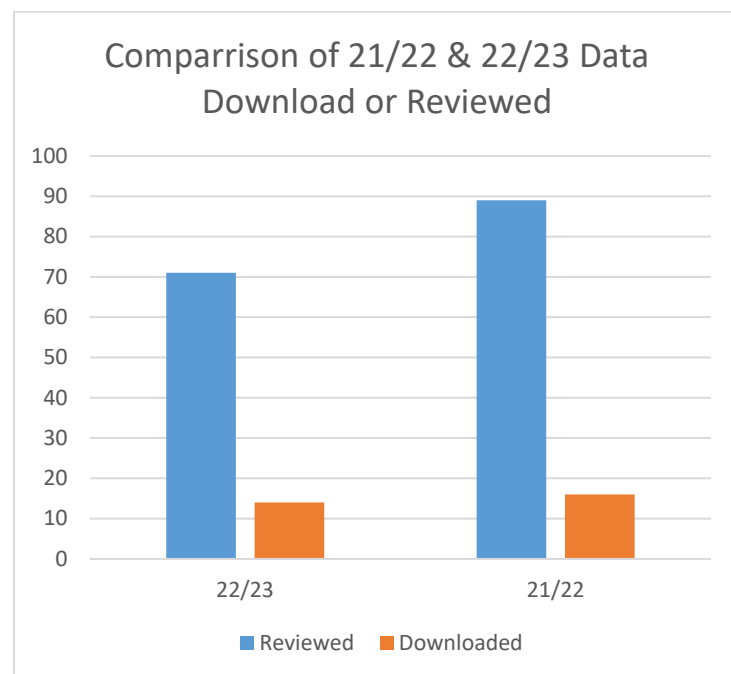
Types of Crime Recorded by CCTV:



Number of CCTV captured incidents dealt with and by whom:



Images either downloaded to CD or just reviewed:



REPORT OBSERVATIONS

Anti-Social Behaviour: Activity has increased over this period which has been down to a combination of the Control Room Operators being more vigilant and misbehaviour in general becoming more of an issue across Worcester.

Complaints: As our CCTV system has grown over the last twelve months our CCTV coverage of space in areas of concern has also grown. This inevitably will create increased reporting of incidents, which, when dealt with by the authorities over time will deter offenders from using such areas for crime or antisocial behaviour. These increased numbers show we are on that path.

Other: The CCTV reporting of activity for offsite (public space) has reduced by 12% this year, which supports the increase of incidents on the various Campuses. CCTV this period has played a significant part in correcting behaviour and identifying criminals on University property.

Release of Images: There has been a significant drop in incidents being dealt with by Security during 22/23 which will be partly due to not having much managed accommodation of site. Many incidents were captured on Body Worn Video which often required follow up from within the team or PCSO's. Support for the Police continues and although a slight drop in requests for downloaded footage some of those requests have led to criminal convictions for crimes committed within the community.

If a member of the public wishes to make a complaint about the system, they may do so through University of Worcester's complaint procedure. Copies of the complaint's procedure are available by writing to:

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