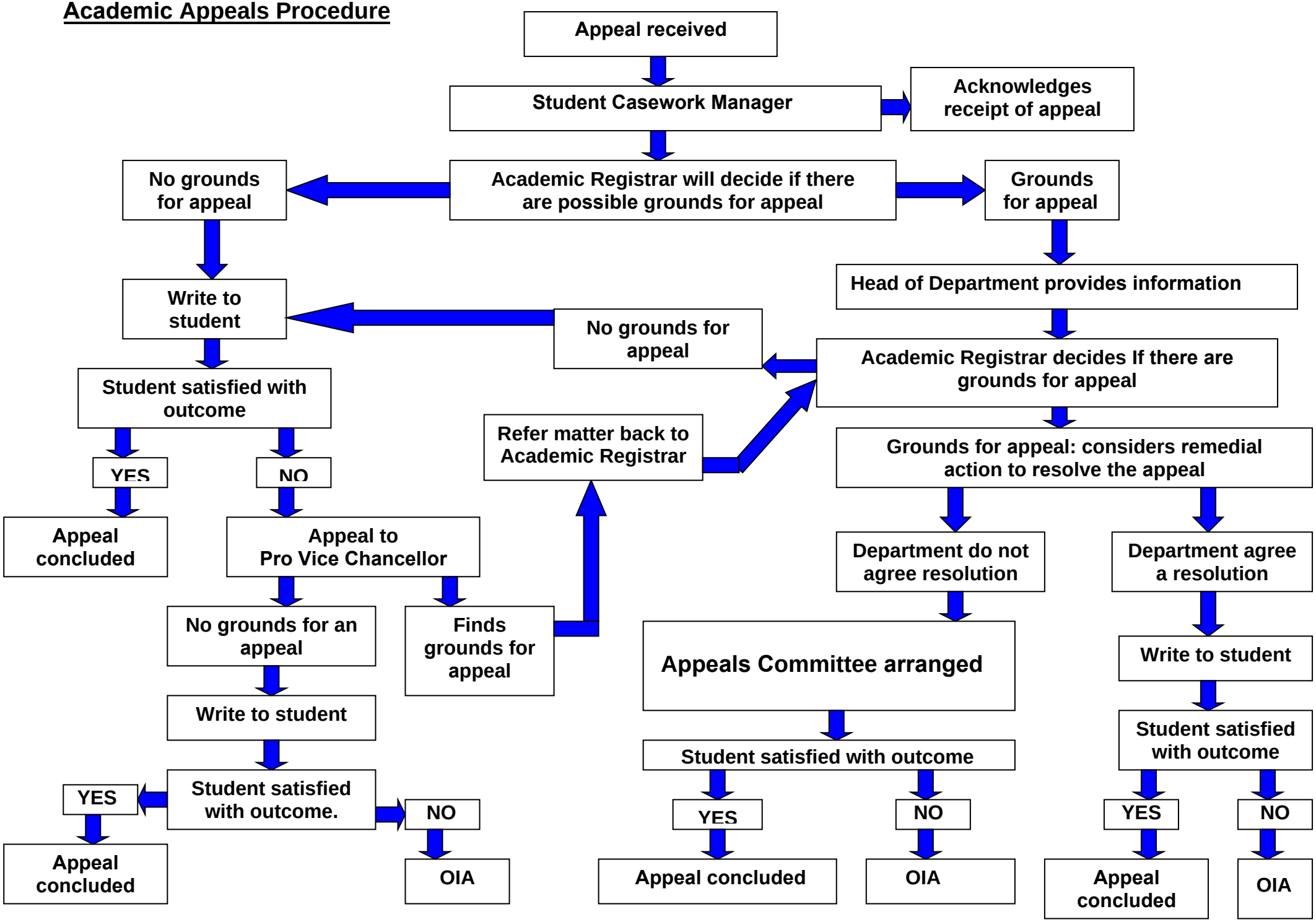Academic Appeals Procedure